## healthwetch

Merseyside and Cheshire Independent Complaints Advocacy

## SUPPORTING YOUR VOICE IN THE NHS

Do you have a complaint about the NHS?

## Freephone: 0808 801 0389

Healthwatch Advocacy is a free and independent service for patients who want to make a complaint about any part of their NHS treatment or care.

## What can Healthwatch Advocacy do for you?

- Give you information about who to complain to
- Explain the NHS complaints procedure
- Help you to write letters to the right people
- Come to meetings with you
- Put you in touch with other people who can help you
- Provide an interpreter if you need one

Talk to us with confidence.

We can help you speak up!

**Freephone:** 0808 801 0389

\* St Helens - Tanthe House, 24 Church St, WALDIBD.







Your health. Your voice.